



SuperClubs Breezes Bahamas Resort & Spa, welcomes you to the Bahamas!

We hope you enjoy all that Nassau has to offer. To ensure that everyone has an enjoyable stay, the following 2020 **Code of Conduct** and related guidelines must be followed by all of our guests:

- Each person is required to leave a **\$150.00 Refundable Security Deposit** due at the time of check-in – **credit card preferred, cash will be accepted**. Card used but be in the traveler's name.
 - ◆ If you use a credit card, we will authorize a \$150.00 pending charge on your card that will be released, granted no damages, after check-out. Pending charges may take 10+ business days to release.
 - ◆ If you use a debit card, there will be an immediate charge of \$150.00 deducted from your account. The charge will be processed as a refund after check-out, granted no damages. Your bank may take 10+ business days to process when using this charge method.
 - ◆ If you use cash, the \$150 cash will be held during your stay and given back at the time of check-out granted no damages **AND** all roommates are present for check-out.
- Hotel management will check all rooms prior to check-out to determine if damage has occurred. If there is no damage, all funds will be returned. If there is damage partial refunds will occur based upon the amount and extent of damage. **Room Condition Forms** will be supplied to you by GradCity at time of check-in. You are required to complete this form (1 per room) and hand it in to the GradCity office before end of check-in day.
- The legal drinking age under Bahamian law is 18. Persons under the age of 18 will not be allowed to drink alcoholic beverages while on the property nor will they be served alcoholic beverages.
- Students 18 and older will be issued a different color band from those under 18.
 - ◆ If anyone is found exchanging wristbands and/ or giving one's 18+ wristbands to a minor, and the ***under 18 year old is found in possession*** then both parties will be evicted from the property.
 - ◆ If anyone is found giving alcoholic beverages to a minor, and having received same, both parties will be evicted from the property.
- If you have lost your band or it is missing for any reason, you will be subject to a replacement fee of \$100.00 for the 1st band and \$200 for any others. If your band has broken and you have it with you, the band will be replaced at no charge; if it is broken a second time there will be a \$50.00 charge.
- There is a \$5.00 replacement charge for any lost room keys.
- There is a \$50.00 replacement charge for any lost security box key.
- There is a \$15.00 replacement charge for any lost or damaged beach towel.
- **Excessive** drinking is not permitted and will **NOT** be tolerated.
- Room parties are **NOT** allowed. Local ordinance limits the maximum number of people to 4/room.
 - ◆ Resort CURFEW – all students are required to be in their rooms by 3:00 am.

- Excessive noise is not permitted particularly in guest rooms and hallways. Foul language, lewd behavior, and/ or rowdy conduct will not be tolerated and will result in eviction. It is expected that your behavior will not annoy or disrupt any other hotel guest or hotel employee on property. Lack of respect for others as well as ethnic slurs is **prohibited at all times**. Physical altercations in or on the hotel grounds will result in immediate eviction. If any such actions occur, you will be escorted to your room by Security to collect your belongings, escorted off property and NO REFUNDS WILL BE ISSUED.
- Hotel is 100% Non- Smoking. Smoking, included e-cigarettes, is not permitted in guest rooms, balconies and/or public space (i.e. corridors/hallways). Any violation will result in a charge of \$250 per incident, per person. Please visit the designated smoking areas – Grassy Mound (East Wing).
- The **individuals registered in each guest room** as provided by various organizers **will be held individually and collectively financially responsible for any damages** to the furniture, fixtures, and all items within each guest room. Room is defined as all elements of the room including, but not limited to walls, windows, flooring and ceiling tiles. Each room will be inspected on departure for damaged and missing items. **It is imperative that all occupants of room are present during check-out.**
- It is the responsibility of the guests registered to turn in the **Room Condition Form** to GradCity as noted about (point 2). You are responsible to note the date, time and person you spoke with to notify them of the damage. If forms are not turned in, hotel will assume that room is free of defects/damages.
- Our **Housekeeping Department will service your room daily between the hours of 8:00 am and 4:00 pm**. It is mandatory that all rooms be serviced by housekeeping staff **DAILY – NO EXCEPTIONS**. If housekeeping must spend an excessive amount of time in a particular room due to excessive trash, floor debris, improper use of bathroom facilities, spilled beverages, smoking, or damages to your room, the appropriate charges will be applied or immediate eviction will be implemented without refund.
- Bodily Fluids (such as, but not limited to vomit and blood) may contain germs that can cause harm **therefore, precautions, (i.e. use of protective clothing, mask, gloves) must be taken to remove/ cleanup** body fluids, such removal and cleanup is subject to a charge of **\$300 - \$500 per occurrence**, based on the risk and level of cleaning. Defecation is not tolerated within the hotel proper and/or public areas will result in an automatic fine of **\$500.00 per occurrence** and possible eviction from the property.
- Any theft or removal of SuperClubs Breezes property or anyone's property without consent will result in immediate eviction and/or subject to legal action as well as payment for replacement.
- Should any vandalism of common areas of the hotel occur including but not limited to the hallways, fire stairwells, and lobby areas, the charges of repairs will be divided equally **amongst all guests** registered within your group. All guests, before departure, must then pay these charges unless the responsible parties are identified for the payment and/ or criminal prosecution.
- **Utilize your safes in your room**. SuperClubs Breezes **IS NOT** responsible for items not properly secured in the room safes provided.
- Bottled beverages **ARE NOT** to be brought on property.
- **All glassware** is prohibited from the **lobby**, beach, and pool areas at all times. Failure to abide by this safety rule will lead **to confiscation of bottles and/or glassware** and possible eviction from the property. Shoes or any type of footwear, must be worn in the dining room at all times. No wet clothing allowed.
- It is strongly requested that students **do not swim alone**. No swimming in the pool or beach after hours. The lifeguard is on duty from **9:00 am – 5:00pm**.
- Use of Jacuzzi and/or any pools or admittance to beach area at night are strictly prohibited.
- Students found **holding elevator doors open too long for forcing them back when they are closing** will be fined.

We hope you, and **ALL** of our guests have a memorable visit to **SuperClubs Breezes Resort & Spa**.
All students are required to sign this agreement acknowledging the terms as outlined.

Print Name: _____ Room Number: _____ Tel: _____

Signature: _____ Date: _____

PARENTAL CONSENT REQUIRED – FOR THOSE UNDER THE AGE OF 18 ONLY

Parent Print Name: _____ Student's Name: _____

Parent's Signature: _____ Tel: _____ Date: _____