



**SuperClubs Breezes Bahamas Resort & Spa, welcomes you to the Bahamas!**

We want you to enjoy all that **Nassau** has to offer. To ensure that everyone has an enjoyable stay, the following 2021 **Code of Conduct** and related guidelines must be followed by all of our guests:

1. Each person is required to leave a **\$150.00 Refundable Security Deposit** at the time of check-in, **either by cash, credit / debit card**. Credit/debit cards must be in your name and not the name of a parent. We will not place a hold on credit/debit cards, however they will be charged at time of check out, if/when necessary. Please note the following cards are accepted: Visa, MasterCard, Discover – Amex is **not** acceptable.
2. Hotel management will check all rooms prior to check-out to determine if damage has occurred. If there is no damage, all funds, if paying by cash, will be returned at check out. If there is damage, partial refunds will occur based upon the amount and extent of damage. **Room Condition Forms** will be supplied to you by **Grad City** at time of check-in. You are required to complete these forms (1 per room) and hand in to **Grad City** Office before end of check-in day.
3. The legal drinking age under Bahamian law is 18. Persons under the age of 18 will not be allowed to drink alcoholic beverages while on the property nor will they be served alcoholic beverages.
4. Students 18 and older will be issued a different color band from those under 18.
5. If you have lost your band or it is missing for any reason, you will be subject to a replacement fee of \$100.00 for the 1<sup>st</sup> band and \$200 for any others. If your band has broken and you have it with you, the band will be replaced at no charge; if it is broken a second time there will be a \$50 charge.
6. If anyone is found exchanging wristbands and/or giving one's 18+ wristbands to a minor, and the **under 18 year old is found in possession** then both parties will be evicted from the property.
7. There is a \$5.00 replacement charge for any lost room keys.
8. There is a \$50.00 replacement charge for any lost security box key.
9. There is a \$15.00 replacement charge for any lost or damaged beach towel.
10. If anyone is found giving alcoholic beverages to a minor, and having received same, both parties will be evicted from the property.
11. **Excessive** drinking is not permitted and will **NOT** be tolerated.
12. **Room parties** are **NOT** allowed. Local ordinance limits the maximum number of people per room to 4. **CURFEW** – all students are required to be in their rooms by 2:00 am. Please note there is an Island Wide curfew at 10 pm. Students to be back in the hotel at 10 pm. Please adhere to COVID Protocols given at time of check in.
13. Excessive noise is not permitted particularly in guest rooms and hallways. Foul language and lewd behavior, and/ or rowdy conduct will not be tolerated and will result in eviction. It is expected that at all times your behavior will not annoy or disrupt any other hotel guest or hotel employee on property. Lack of respect for others as well as ethnic slurs is **prohibited in public at all times**. Physical altercations in or on the hotel grounds will result in immediate eviction. If any such actions occur, you will be escorted to your room by Security to collect your belongings, escorted off property, and **NO REFUNDS WILL BE ISSUED**.
14. Hotel is 100% Non-Smoking. Smoking is not permitted in guest rooms, balconies and public space (corridors/hallways). Any violation will result in a charge of \$250 per incident, per person. Please visit the smoking oasis - Grassy Mound (East Wing)
15. The **individuals registered in each guest room** as provided by **Grad City, will be held individually and collectively financially responsible for any damages** to the furniture, fixtures, and all items within each guest room. Room is defined as all elements of the room including, but not limited to walls, windows, flooring and ceiling tiles. Each room will be inspected on departure for damaged and missing items. **If security deposit was paid by cash and the student departs earlier than roommates, Breezes will hold the cash and give it to the roommates upon actual check out of that room, provided there is no damage. Roommate will in turn, pass on to student.**



- 16. It is the responsibility of the guests registered to turn in the **Room Condition Form to Grad City** as noted above (point 2) – **Grad City**, will in turn, pass on to Front Desk, notifying of any defects/damage. If forms are not turned in, hotel will assume that room is free of defects/damages.
- 17. **For the health, safety and well-being of all, due to covid, we will refrain from providing daily housekeeping service – towels will be refreshed once during your stay.** If there is excessive trash, floor debris, improper use of bathroom facilities, spilled beverages, smoking, or damages to your room, the appropriate charges will be applied, or immediate eviction will be implemented without refund.
- 18. Bodily Fluids (such as, but not limited to vomit and blood) may contain germs that can cause **harm, therefore, precautions, (i.e. use of protective clothing, mask, gloves) must taken to remove/cleanup body fluids**, such removal and cleanup is subject to a charge of **\$300 - \$500 per occurrence**, based on the risk and level of cleaning. Defecation is not tolerated within the hotel proper and/or public areas will result in an automatic fine of **\$500.00 per occurrence** and possible eviction from the property.
- 19. Any theft or removal of SuperClubs Breezes property or anyone's property without consent will result in immediate eviction and/or subject to legal action as well as payment for replacement.
- 20. Should any vandalism of common areas of the hotel occur including but not limited to the hallways, fire stairwells, and lobby areas, the charges of repairs will be divided equally **amongst all guests** registered within your group. All guests, before departure, must then pay these charges unless the responsible parties are identified for the payment and/ or criminal prosecution.
- 21. **Utilize your safes in your room.** SuperClubs Breezes **IS NOT** responsible for items not properly secured in the room safes provided.
- 22. Bottled beverages **ARE NOT** to be brought on property.
- 23. **All glassware** is prohibited from the **lobby**, beach, and pool areas at all times. Failure to abide by this safety rule will lead to **confiscation of bottles and/or glassware** and possible eviction from the property. Shoes or any type of footwear, must be worn in the dining areas at all times. No wet clothing allowed.
- 24. It is strongly requested that students **do not swim alone**. No swimming in the pool or beach after hours. The lifeguard is on duty from **9:00am-5:00pm**.
- 25. Use of Jacuzzi and/or any pools or admittance to beach area at night are strictly prohibited.
- 26. Other students/guests not staying at Breezes will not be allowed on property unless they purchase a day pass or evening pass, at the front desk (passes are based on availability) – ID will be required.

We hope you, and **ALL** of our guests have a memorable visit to **SuperClubs Breezes Resort & Spa**. All students are required to sign this agreement acknowledging the terms as outlined.

Print Name: \_\_\_\_\_ Room Number: \_\_\_\_\_ Tel: \_\_\_\_\_

Signature: \_\_\_\_\_ Date : \_\_\_\_\_

**PARENTAL CONSENT REQUIRED - FOR THOSE UNDER THE AGE OF 18 ONLY**

Parent Print Name: \_\_\_\_\_ Student's Name: \_\_\_\_\_

Parent's Signature: \_\_\_\_\_ Tel: \_\_\_\_\_ Date: \_\_\_\_\_